

# Wavelength



## Chairman's Report

If the diversity of modern technology is in need of pointing out, the Drop in Day at our Learning Centre on Thursday the 16<sup>th</sup> of August showed it. iPhone, iPad, Android Tablet, Android phone, Windows 10, MSWord and our tutors between them helped with all. Make it a social event and just drop in for a chat. On a slow day the tutors might be glad of the company.

On the 6<sup>th</sup> August four of your committee attended a Top of the South (TOTS) Regional Meeting in Motueka. A report appears elsewhere in this newsletter and it's worth reading to give an insight as to how Senior Net operates and what goes on behind the scenes.

In the future each manufacturing plant will have two employees. A man and a dog. The man is to feed the dog and the dog is to make sure that the man does not touch the equipment.



A small prize if anyone knows where this photo was taken

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# SeniorNet Marlborough Sounds

## REPORT about the TOP-OF-THE-SOUTH REGIONAL MEETING at MOTUEKA on MONDAY, 6 AUGUST, 2018

Senior Net Marlborough Sounds was represented with four members attending. It was convened and facilitated by Duncan Fuller, and our Top-of-the-South Representative to the Federation.

It was a very friendly social occasion. The catering was excellent, including a birthday cake celebrating the Motueka Learning Centre's 20 th anniversary. We met friends from other Senior Net Learning Centres whom we hadn't seen for a while.

### Funding

Grant Sidaway, Executive Officer of the New Zealand Senior Net Federation, gave a detailed description of the Federation's continuing efforts to obtain funding from governmental and commercial sources.

### Learner Hours

The Federation will fund both skills and hobby-based learning, based around teaching either online/video or in person. Grant confirmed the Federation requirements for funding Classes and Groups:-

- A set of learning objectives.
- A recognised, scheduled, and advertised learning activity.
- A register of attendance.
- An evaluation of the activity.

### New National Senior Net ID cards

Each Senior Net Learning Centre throughout the country will shortly issue new national ID cards for each member. The new cards have been introduced to provide a consistent identification process when members are making purchases. The cards have a barcode printed on the front which is unique to Noel Leeming Ltd.

### Westpac online banking workshops

The Federation requested that Centres offer these courses regularly and publicise them more widely. Our sponsorship from Westpac is worth thousands each year. Senior Net Marlborough Sounds with the great cooperation of Shane Neal, the manager of Westpac, Picton will run courses. All you have to do is ask!

### MOU alignment

Grant recommended that Learning Centres around New Zealand strive to achieve the outcomes described in the Memorandum of Understanding (MOU). He clarified that Centres are expected to work towards the goals set down for them in the MOU.

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### Interest Groups/Workshops for September 2018

Friday 7 <sup>th</sup> September 1:30 p.m.	Linkwater	Camera Club
Friday 14 <sup>th</sup> September 10:00 a.m.	Picton Library	Family History
Thurs 20 <sup>th</sup> September 10:00 a.m.	Picton Library	Smartphones and Tablets
Thurs 20 <sup>th</sup> September 1:00 p.m.	Linkwater	Drop in Session
Thurs 27 <sup>th</sup> September 10:00 a.m.	Linkwater	Smartphones and Tablets

# SeniorNet Marlborough Sounds

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## Response time for contacts

Grant quite regularly receives calls from members who have been unable to contact individual Centres or to receive a reply. He reminded us that our response time should be within 48 hours of the contact being received.

## Marketing

There was much discussion after Grant suggested that the words we use in our marketing such as 'learning', 'teaching', and 'technology' may be off-putting for some people afraid that they may not be able to cope. Perhaps we should consider changing the language we use, for example, perhaps to words like 'help' instead of 'teach'. He suggested that we offer courses to help people with new devices such as Smart TV, and that we get more creative in our advertising by using hook lines to get people interested and by offering to talk about Senior Net to other groups in our areas.

## Workshops and courses

Grant suggested that we may deter people from attending classes if we first require them to be members. We could let people attend a class without being a member so that they could assess joining. We could advertise 'bring a friend' to Learning Groups. Grant confirmed that the Federation will fund non-member students. He suggested that we could charge more per session for non-members. Work has commenced on a distance-learning project using the free web-based (Webinar) tool called Zoom. It is believed this will be a great help in providing additional topics for Centres to promote to their members, either in the learning centre or in their own homes.

## Privacy Act

New NZ legislation is before Parliament. The Federation will monitor and advise Centres after it has been enacted. A question was asked about Learning Centres providing member information to Vodafone via the Federation. Grant clarified that only landline phone numbers are provided to Vodafone, that Vodafone matches those numbers with the numbers of its customers, recording those customers who are Senior Net members, and then destroying the data provided by Senior Net. The Federation is then paid 3% of the spend of those members who are Vodafone customers. No other personal details are required. Our obligation is to advise our members that we "collect information for the purposes of our organisation".

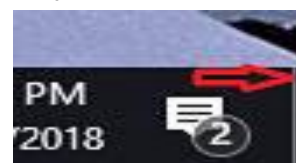
## Successful Learning Centres

Grant listed the factors needed for success:

- Activities have to be relevant.
- Environment has to be 'right'.
- People have to be 'right'.
- Finances and organisational structure have to be sustainable.



If you are using a Windows operating system, at the very bottom right of your screen there is a faint vertical blue bar. Hover over it and you instantly have your desk top. Move away and whatever you were doing has returned. If you wish to move away from your work click on the bar and it will still appear on the task bar for you to return when you wish..

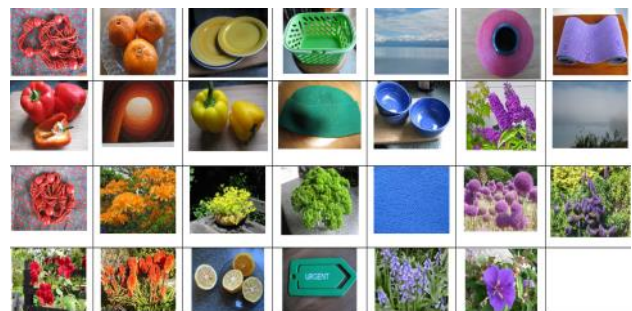




# SeniorNet Marlborough Sounds

The Camera Club's homework for the August meeting was "Colour Collage"

Some amazing and clever collages were the result



## THE UGLY SIDE OF THE INTERNET

By Annabel Schuler

I get so riled up about the topic of this month's column that I am almost as bad as the people I am railing against.

Go back 10 to 15 years and people got their opportunity to comment on stories in the media, or other issues, largely through a Letters to the Editor column or in the smoko room. Now most of the larger online newspapers invite comments at the end of many of news stories.

This has opened the door to people who appear to have little else to do than make rude, negative, nasty and ghastly comments about others and their endeavours. They are often called either trolls, or haters.

The online Urban Dictionary ([www.urbandictionary.com](http://www.urbandictionary.com)) which explains the meanings of new-ish or re-engineered words, defines a troll as "One who posts a deliberately provocative message to a newsgroup or message board with the intention of causing maximum disruption and argument." A hater is "A person that simply cannot be happy for another person's success. So rather than be happy they make a point of exposing a flaw in that person".

A recent example involved responses to the Duchess of Cambridge after the birth of her third child. Only hours after giving birth she appeared on the steps of St Mary's Hospital, London, to provide a glimpse of the latest royal. She was looking pretty darn good. Stories and photos ran on many news sites around the world and in New Zealand the haters and the trolls had a field day.

They were mocking, insulting, petty and rude. Imagine if she had appeared on those steps in a tatty old dressing gown with unwashed hair and no make-up? Guess what – the haters and trolls would still have had a field day. They hide behind noms-de-plume while broadcasting their spite and venom on almost all forms of social media and it is now well documented that their behaviour can take a serious toll on the mental health of their victims.

New Zealand has taken a leading role in dealing with trolls and in 2015 introduced the Harmful Digital Communications Act which Netsafe says is aimed at making it illegal to deliberately send messages and post material online intending to cause somebody serious emotional distress.

Netsafe ([www.netsafe.org.nz](http://www.netsafe.org.nz)) promotes a safer mobile media environment and will provide support and advice to people who are being harassed or denigrated online. The Act also gives the police the power to bring charges against trolls and others; the penalties are a fine of up to \$50,000 or up to two years in jail for an individual, and up to \$200,000 for a body corporate.

The trolls have been put on notice, and there is help available to anyone who is being preyed upon.

## SeniorNet Marlborough Sounds

**SOME ADVICE FROM THE NEW ZEALAND INLAND REVENUE DEPARTMENT.**

**PLEASE PROTECT YOURSELF AGAINST ONLINE FRAUD.**

**NEVER FOLLOW A LINK FROM AN EMAIL TO LOG ONTO MYIR. ALWAYS LOG IN FROM [IRD.GOVT.NZ](http://IRD.GOVT.NZ) OR TYPE IN THE FULL WEB ADDRESS.**

**INLAND REVENUE WILL NEVER ASK YOU FOR YOUR TAX DETAILS, MYIR USER ID OR PASSWORD OR PHONE PIN BY EMAIL OR BY COMPLETING AN ONLINE FORM.**

**NOTHING IN THIS EMAIL DESIGNATES AN INFORMATION SYSTEM FOR THE PURPOSES OF SECTION 11(A) OF THE ELECTRONIC TRANSACTIONS ACT, UNLESS EXPRESSLY STATED OTHERWISE. BY ACCEPTING THIS COMMUNICATION BY ELECTRONIC MEANS YOU CONSENT TO ACCEPT FUTURE COMMUNICATIONS BY ELECTRONIC MEANS FOR THE PURPOSES OF SECTION 16 OF THE ELECTRONIC TRANSACTIONS ACT.**

**PLEASE DO NOT REPLY TO THIS EMAIL, THE INBOX IS NOT MONITORED.**

**YOU CAN UPDATE YOUR ALERT EMAIL SETTINGS IN YOUR MYIR ACCOUNT AT ANY TIME.**

**AND THIS APPLIES TO ANY EMAIL, ESPECIALLY IF THERE IS MONEY OR SENSITIVE PERSONAL INFORMATION INVOLVED.**





# SeniorNet Marlborough Sounds

## WHEN TO SELL YOUR PROPERTY?

The standard response when you're thinking about selling your home but are not sure when, is "sell in spring". And there's plenty of truth in that as warmer, drier weather and post-winter itchy feet drive potential buyers out to open homes.

For a Free, No Obligation Confidential Appraisal  
of your property –

Contact either Brenda Davey,  
Ash Davey, Carolyn Burn or Grant Douglas

Ph 03 573 6699, 36 High Street, Picton

[enquiries.picton@harcourts.co.nz](mailto:enquiries.picton@harcourts.co.nz)

# Harcourts

## SeniorNet Committee:

The following people are your SeniorNet officers and committee. Please contact any one of them if you have any comments or questions.

Chairperson:	Bryan Strong	574 1311
Deputy :	Marie Joyce	573 7389
Secretary:	Ian Cameron	574 2558
Treasurer:	Brian Cameron	574 2267
Committee:	June Strong	574 1311
	Diane Payton	574 1029
	Yvonne Blakey	574 1068
	Donald McIver	574 2326

Editor: (for August 2018) Bryan Strong

### Picton Healthcare Pharmacy

6 High Street,

Picton

Ph 573 6420

Fax 573 8942

email: [pharmcy@pictonhealthcare.co.nz](mailto:pharmcy@pictonhealthcare.co.nz)

### Now also with our new branch

### Picton Medical Centre Pharmacy

conveniently located in the Medical Centre  
114 High Street,

Picton.

Phone 928 4265

Fax 573 7904

email [health@medcentreparmacy.co.nz](mailto:health@medcentreparmacy.co.nz)

### NEW: Our own contact help line *for members*. —Use it or lose it!

Computer Confidence	Brian Cameron	574 2267
Smart TVs	Marie Joyce	573 7389
Buying Tablets or Smart Phones	Bryan Strong	574 1311
Formatting a Hard Drive	Brian Cameron	574 2267
Restoring old or damaged photos	Donald McIver	574 2326



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